

Operating Model Transformation for a Future-Ready Business



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Operating model transformation is essential for businesses to enhance agility, drive innovation, and respond swiftly to changing environments. Traditional approaches need to catch up with the pace of digital transformation and meet customers' demands.

To become future-ready, companies must streamline processes, optimize resource allocation, and embrace new technologies.

Accenture research shows that future-ready organizations report 5.8% more profitability and 18.8% higher efficiency.

This white paper will explore the importance of transforming your operating model and provide actionable insights to help you achieve a future-ready business.



Future-Ready Businesses See Up To 50% Greater Profitability



STABLE
Foundational



EFFICIENT
Automated



PREDICTIVE
Insights-driven



FUTURE-READY
Intelligent

Technology

Foundational tools and technologies

Robotic automation with workflow capabilities

Transformational Value

Advanced data science

Profitability gains = 5.8%pp*
Efficiency gains = 18.8%

AI, cloud, and blockchain enabled

Talent

Human-only workforce

Machines augment humans for select processes

Machines augment humans for majority of process

Knowledge workers focusing on judgement-based work, Agile workforce at scale

Processes

Non standardized and fragmented

Industry and function leading practices applied selectively

Industry and function leading practices applied widely

End-to-end digitized and transformed process

Data

Siloed or incomplete

Aggregated at the organizational level

Leveraging analytics to drive data insights

AI at scale using diverse data

Transactional/Incremental

Strategic/Transactional

SOURCE: Accenture Research & Oxford Economics Intelligent Operations Survey, 2020.

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